

Deployment Instructions – 9.7.0a - Licensed

Overview

Maintenance Release 9.7.0a is to address 9.7 escalation(s) reported by customers.

Note: For this patch to be installed, it is mandatory that 9.7 patch is already present on the server(s).

Target systems

Updated Services:

Host Type	Service/App	Updated	Stopped	Restarted
Connect App	AdobeConnectServer	✓	✓	✓
Connect App (TS)	Arkadin TA	✓	✓	✓

Target version: 9.7.0a

These instructions are for licensed servers running 9.7. Please ensure the environment is appropriate for this upgrade.

Bill of Materials

Patch Files:

- update_9.7.0_9.7.0a_licensed_signed.exe
- telephony_9.7.0_9.7.0a_licensed.exe

Files Affected by this patch from the /\$CONNECT_HOME folder

Adobe Connect Files:

appserv\common\meetingAS3\shell\meeting.swf
appserv\common\meetingAS3\shell\meeting_sgn.swf
appserv\common\meetingAS3\shell\shell.swf
appserv\common\meetingAS3\shell\shell_sgn.swf

Telephony:

TelephonyService\web\WEB-INF\lib\ArkadinAdaptor.jar

2. Preparation prior to applying patch

2.1. Copy Patch files to all Connect servers

2.2. Backup the following folders on each Connect server

- <CONNECT_INSTALLATION_DIRECTORY>\appserv\common\version.txt
- <CONNECT_INSTALLATION_DIRECTORY>\appserv\common\meetingAS3\shell\meeting.swf
- <CONNECT_INSTALLATION_DIRECTORY>\appserv\common\meetingAS3\shell\meeting_sgn.swf
- <CONNECT_INSTALLATION_DIRECTORY>\appserv\common\meetingAS3\shell\shell.swf
- <CONNECT_INSTALLATION_DIRECTORY>\appserv\common\meetingAS3\shell\shell_sgn.swf
- <CONNECT_INSTALLATION_DIRECTORY>\telephonyService

3. Deployment Step

Execute the patch files on each of the Adobe Connect servers (Right Click -> run as administrator): update_9.7.0_9.7.0a_licensed.exe **and** telephony_9.7.0_9.7.0a_licensed.

4. Rollback

- **Adobe Connect**
 - Restore backed up folders from above.