

Upgrade to Adobe Connect 10.6.2a using the patch

- [Overview](#)
- [Deploy the Adobe Connect 10.6.2a patch](#)
 - [1. Bill of Materials](#)
 - [2. Deploy Adobe Connect 10.6.2a Patch](#)
 - [3. Rollback](#)

Overview

This article helps with the deployment instructions to upgrade the Licensed environment from 10.6.2 to 10.6.2a. Adobe Connect 10.6.2a is distributed as a patch that can only be added to the latest Adobe Connect 10.6.2 system.

Note: Make sure to upgrade to the latest Adobe Connect 10.6.2 version before deploying the Adobe Connect 10.6.2a patch.

Deploy the Adobe Connect 10.6.2a patch

Note: No downtime is required for deploying this patch on your Adobe Connect instance.

The patch impacts the following systems.

Host Type	Service/App	Updated	Stopped	Restarted
License	CPS/HM	✗	✗	✗
AEM Author	Author	✗	✗	✗
AEM Publisher	Publisher	✗	✗	✗
Connect App	CPS	✓	✗	✗
Connect App	Adobe Media Server	✗	✗	✗
Connect App	Adobe Media Administration Server	✗	✗	✗
Connect App	Telephony Service	✗	✗	✗
Connect App (TS)	Arkadin TA	✗	✗	✗
Connect App (TS)	Conference America	✗	✗	✗
Connect App (TS)	Intercall TA	✗	✗	✗
Connect App (TS)	MeetingOne TA	✗	✗	✗
Connect App (TS)	Premiere TA	✗	✗	✗
DB	DB	✗	✗	✗
Download	Connect Addin (Win)	✗	✗	n/a
Download	Connect Addin (Mac)	✗	✗	n/a
FMG	FMG	✗	✗	✗
FMSS	AMS	✗	✗	✗
ACTS	ACTS	✗	✗	✗

1. Bill of Materials

This patch contains :

- update_10.6.2_10.6.2a_licensed_signed.exe

2. Deploy Adobe Connect 10.6.2a Patch

To deploy Adobe Connect 10.6.2a as a patch on the latest Adobe Connect instance, follow these steps:

1. Create the following backups:

- Backup appserv\common\meetingAS3\shell folder on all CPS server. e.g. (c:\Connect\10.6.0\appserv\common\meetingAS3\shell)

2. Copy the patch files **update_10.6.2_10.6.2a_licensed_signed.exe** to the server on which Adobe Connect service is deployed.

4. Run the patch files (log on with administrator privileges) **update_10.6.2_10.6.2a_licensed_signed.exe** on each of the CPS servers. Provide the Adobe Connect Installation root directory when prompted, for example: (e:\Connect\10.6.0). A success message is displayed when finished.

5. Verify if the changes are reflected in the version.txt file at <http://example.com/version.txt>. Replace *example.com* with your domain.

6. Repeat steps 1-6 for each server in the cluster.

3. Rollback

Restore files from backup taken in step 1. in the **Deploy Adobe Connect 10.6.2 patch** section.