

Deployment Instructions - 11.2.2 - Licensed

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Overview

This article provides deployment instructions to upgrade on-premise environments from 11.2.1 to 11.2.2. This includes files that are updated in the patch and deployment instructions. Adobe Connect 11.2.2 is distributed as a patch that can only be added on an existing Adobe Connect 11.2.1 system.

Target Systems

Updated services:

Host Type	Service/App	Updated	Stopped	Restarted
License	CPS/HM	✖	✖	✖
AEM Author	Author	✖	✖	✖
AEM Publisher	Publisher	✖	✖	✖
Connect App	CPS	✔	✔	✔
Connect App	Adobe Media Server	✖	✖	✖
Connect App	Adobe Media Administration Server	✖	✖	✖
Connect App	Telephony Service	✖	✖	✖
Connect App (TS)	Arkadin TA	✖	✖	✖
Connect App (TS)	Conference America	✖	✖	✖
Connect App (TS)	Intercall TA	✖	✖	✖
Connect App (TS)	MeetingOne TA	✖	✖	✖
Connect App (TS)	Premiere TA	✖	✖	✖
DB	DB	✖	✖	✖
Download	Connect Addin (Win)	✖	✖	n/a
Download	Connect Addin (Mac)	✖	✖	n/a
AMG	FMG	✖	✖	✖
ACTS	ACTS	✖	✖	✖

Patch Deployment Details

Types here declared per definitions in the[Deployment Types](#)

Complexity	Basic
Downtime Requirement	Yes
Compatibility	11.2.1
Patch Deployment types	Rolling Restart

Target version:11.2.1

These instructions are for Licensed servers running 11.2.1. Please ensure the environment is appropriate for this upgrade.

1. Bill of Materials

- update_11.2.1_11.2.2_licensed_signed.exe

2. Deploy Adobe Connect 11.2.2 Patch

To deploy Adobe Connect 11.2.2 as a patch on the latest Adobe Connect instance, follow these steps:

1. Stop Adobe Connect services on all CPS servers.

2. Create the following backup:

- Backup appserv folder on all CPS server. e.g. (c:\Connect\11.2.0\appserv)

3. Copy the patch file **update_11.2.1_11.2.2_licensed_signed.exe** to the server on which Adobe Connect service is deployed.

4. Run the patch files (log on with administrator privileges) **update_11.2.1_11.2.2_licensed_signed.exe** on each of the CPS servers. Provide the Adobe Connect Installation root directory when prompted, for example: (e:\Connect\11.2.0). A success message is displayed when finished.

5. Start the Adobe Connect services. Verify if the changes are reflected in the version.txt file at <http://example.com/version.txt>. Replace *example.com* with your domain.

3. To verify the installation, follow the steps at [Verify your Adobe Connect installation](#).

Rollback

Adobe connect Service

1. Stop these services on AC servers: ams, amsadmin, connectpro, cptelephonyservice, acts.
2. Ensure all services have stopped and no zombie processes are running.
3. Restore backed up folders and database using the backup created from Step 2 in the **Deploy the Adobe Connect 11.2.2 patch** section.
4. Start Services.
5. On AC servers, start these services: ams, amsadmin, connectpro, cptelephonyservice, acts.
6. Ensure all services have started.