

Deployment Instructions – 9.7.0b - Licensed




Overview

Maintenance Release 9.7.0b is to address 9.7.0a escalation(s) reported by customers.

Note: For this patch to be installed, it is mandatory that 9.7.0a patch is already present on the server(s).

Target systems

Updated Services:

Host Type	Service/App	Updated	Stopped	Restarted
Connect App	AdobeConnectServer			

Target version: 9.7.0a

These instructions are for licensed servers running 9.7.0a. Please ensure the environment is appropriate for this upgrade.

Bill of Materials

Patch Files:

- update_9.7.0a_9.7.0b_licensed_signed.exe

Files Affected by this patch from the /\$CONNECT_HOME folder

Adobe Connect Files:

appserv\web\WEB-INF\lib\breeze.jar

2. Preparation prior to applying patch

2.1. Copy Patch file to all Connect servers

2.2. Backup the following file on each Connect server

- <CONNECT_INSTALLATION_DIRECTORY>\appserv\web\WEB-INF\lib\breeze.jar

3. Deployment Step

- Execute the patch files on each of the Adobe Connect servers (Right Click -> run as administrator): update_9.7.0a_9.7.0b_licensed_signed.exe
- Restart all Connect services (AMS, AMSAdmin, ConnectPro and CPTELEPHONYSERVICE)

4. Rollback

- **Adobe Connect**
 - Restore backed up folders from above.
 - Restart all services