Deployment instructions for Adobe Connect 9.8.2 (Licensed)

Overview

This document provides deployment instructions to upgrade on-premise deployments of Adobe Connect 9.8.1 to 9.8.2. It also includes information around files that are updated in the patch.

NOTE: Windows users will be required to upgrade their Adobe Connect Application to version 2018,7,10,0 (or higher) after this patch.

Services Updated

Host Type	Service/App	Updated	Stopped	Restarted
CQ Author	Author	✖	✖	✖
CQ Publisher	Publisher	✖	✖	✖
License	CPS/HM	✔	✖	✖
Connect Application Server	CPS	✔	✖	✖
Connect Application Server	Adobe Media Server	✔	✖	✖
Connect Application Server	Adobe Media Administration Server	✔	✖	✖
Connect Application Server	Telephony Service	✖	✖	✖
Connect Application Server (TS)	Arkadin TA	✖	✖	✖
Connect Application Server (TS)	Intercall TA	✖	✖	✖
Connect Application Server (TS)	MeetingOne TA	✖	✖	✖
Connect Application Server (TS)	Premiere TA	✖	✖	✖
Database	DB	✖	✖	✖
Download	Connect Addin (Win)	✖	✖	n/a
Download	Connect Addin (Mac)	✖	✖	n/a
FMG	FMG	✖	✖	✖

Installing the patch

Note: These instructions are for on-premise server that run Adobe Connect 9.8.1. Ensure that the environment is appropriate for this upgrade.

To deploy Adobe Connect 9.8.2 as a patch on an existing Adobe Connect instance, follow these steps:

1. Make backups for the following:

- Folders:
  <CONNECT_INSTALLATION_DIRECTORY>\appserv\common

  <CONNECT_INSTALLATION_DIRECTORY>\appserv\conf

  <CONNECT_INSTALLATION_DIRECTORY>\appserv\win32

  <CONNECT_INSTALLATION_DIRECTORY>\comserv\apps

- Configuration files:
  \appserv\common\addinInfo.xml

2. Review the updates that are made to configuration file *appserv/common/addinInfo.xml*.

The add-in version for Windows will be updated from **11,9,982,0** *to* **2018,7,10,0**.

```
<?xml version="1.0" encoding="utf-8"?>
<messages>
    <m id="canDownloadAddIn" platform="Windows">6,0,79,0</m>
    <m id="canDownloadAddIn" platform="Mac OS 10">6,0,79,0</m>
    <m id="addInVersion" platform="Windows">2018,7,10,0</m>
    <m id="addInVersion" platform="Mac OS 10">11,9,982,0</m>
    <m id="addInName">adobeconnectaddin</m>
    <m id="oldAddInName">connectaddin</m>
    <m id="addInLocation" platform="Windows">default</m>
    <m id="addInLocation" platform="Mac OS 10">default</m>
    <m id="CEFPackageLocation" platform="Windows">http://download.adobe.com/pub/connect/updaters/cef/11_9_974_205/win/CefPackag
e.zip</m>
    <m id="CEFPackageLocation" platform="Mac OS 10">http://download.adobe.com/pub/connect/updaters/cef/11_9_974_205/mac/cefadob
econnect.zip</m>
    <m id="CEFPackageVersion" platform="Windows">0,0,1</m>
    <m id="CEFPackageVersion" platform="Mac OS 10">0,0,1</m>
</messages>
```

4. Copy the patch file *update_9.8.1_9.8.2_licensed_signed.exe* to each of the CPS servers.

5. Run the patch file (as administrator) *update_9.8.1_9.8.2_licensed_signed.exe*, on each of the CPS servers. Provide the Adobe Connect installation root directory when prompted (for example. *C:\Connect\9.6.1*). When finished, a success message is displayed.

6. Verify if the changes are reflected in the version.txt file at http://example.com/version.txt. Replace example.com with your domain.

7. To verify the installation, follow the steps mentioned in Verify your Adobe Connect installation.

Uninstalling the patch

Rollback the CPS, BAMA, and Webinar servers. Restore the folders and configuration files you backed in step 1 of the installation procedure.